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Certified Retail Superintendents have:

- At least three years of experience in retail construction
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- Passed the Certified Retail Superintendent exam

*Learn more about the program & view a list of participating companies:
retailcontractors.org/superintendent-training-program*

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About the RCA

The Retail Contractors Association is a national organization of high caliber retail contractors united to provide a solid foundation of ethics, safety, quality and professionalism within the retail construction industry.

As part of the RCA membership process, we vet contractors with a thorough review. Qualifications for membership include:

- General contractor with significant business operations in retail construction, for a minimum of five years.
- Excellent reputation in the industry; at least three retailer references are required.
- Properly licensed in all states where the contractor conducts business.
- Insured in accordance with industry standards.
- Favorable EMR rating.
- Able to provide Performance and Material Payment Bonds from an AM Best carrier rated A- or better.
- Submission of an AIA 305 qualification statement.

These rigorous requirements are reviewed regularly.

For more information and the most up-to-date membership list, visit retailcontractors.org – click on Find a Contractor.

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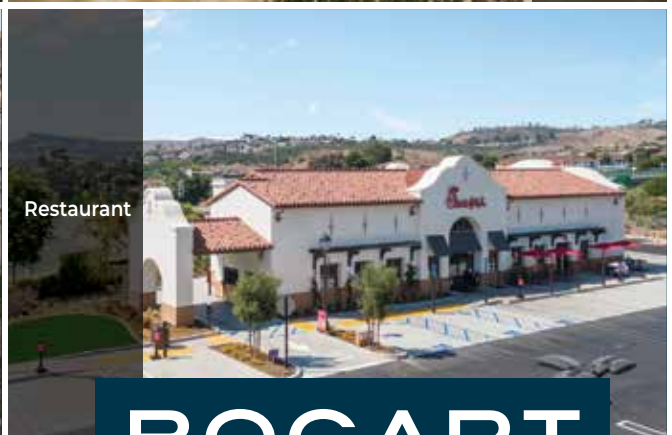
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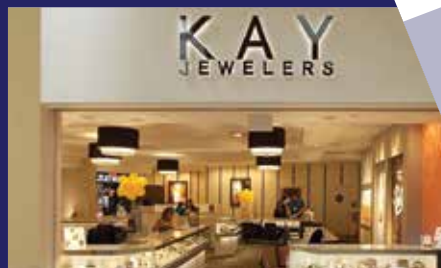


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The Retail Contractors Association (RCA), in partnership with FMI, is proud to offer a powerful three-day training experience built specifically for retail construction Project Managers. This program is tailored to address the unique pace, complexity, and customer demands of retail projects, giving participants the mindset, tools, and leadership skills needed to deliver results in today's dynamic retail environment.

Through a highly interactive format - featuring simulations, case studies, and practical exercises - participants will learn how to drive project outcomes, manage teams more effectively, and elevate the client experience from start to finish.

Key Learning Outcomes

Participants will leave the program equipped to:

- ▶ Navigate the full retail project lifecycle with greater confidence and control.
- ▶ Lead with both authority and empathy to create high-performing teams.
- ▶ Improve planning, execution, time management, and cost control strategies.
- ▶ Maximize project profitability through smart decisions and disciplined execution.
- ▶ Enhance customer satisfaction by understanding what retail clients value most.
- ▶ Apply proven standards and best practices that lead to repeat business and long-term success.

This training isn't just about managing retail projects. It's about elevating how you lead them.
Learn more about the program here: retailcontractors.org/project-manager-training