THE RETAIL CONTRACTOR

RCA RETAIL CONTRACTORS ASSOCIATION

Retail Contractors Association Newsletter

JANUARY 2003

FFICERS

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Westwood Contractors, Inc. 817.877.3800 Email: bbenda@westwoodcontractors.com

2003

2005

2004

2003

2003

လ္ဆ	Dean Olivieri
T0F	Michael Kolakowski
С Ш	Gene Colley
DIR	Bill Winkel (Interim)
	Win Johnson (Interim)
S	David Weekes

ר 	David Weekes	.1990-92
2	W. L. Winkel	.1993
ב	Robert D. Benda	.1994
へ L	John S. Elder	.1995
Ր Ն	Ronald M. Martinez	. 1996
_	Jack E. Sims	.1997
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1	Barry Shames	.1999
	Win Johnson	.2000
	Dean Olivieri	.2001

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President's Message

Tom Eckinger, VP - Eckinger Construction Company

The Board of Directors met on December 7th for their winter meeting. This meeting was held in conjunction with the ICSC Centerbuild Conference. RCA participated in the show by facilitating three round table discussions regarding "Project Management." All three sessions were well attended and proved informative to all participating.

Along with all the Board Members, past presidents John Elder and Ron Martinez attended the meeting. Development of member programs and benefits continue to be a high priority. Roni Townson, with the firm of Strategic Marketing Solutions Inc., made a presentation based on their survey of members, non-member contractors, retailers, and others associated with the retail industry. This presentation summarized the survey results and Strategic Marketing Solution's suggestions for the further development of RCA. The Board will follow up on these suggestions and formulate a plan to further develop member programs. We are always seeking input from members and others for the bettering of the organization.

An election of officers for the 2003-2004 year was held. Jim Healy was elected president, Bob Benda Vice President, and Gene Colley Secretary/Treasurer. These terms start May 1, 2003.

Plans are being made for our annual meeting of members at the SPECS show on March 1, 2003. This year's meeting will be similar to last year's meeting with a presentation by Advisory Board member Thomas Horwitz, along with round table discussions facilitated by FMI Corporation. For those who have not attended any of these meetings, I encourage you to attend. The networking with other members is always enjoyable and educational.

Please feel free to contact me or any board member with any suggestion to better our organization or with any concerns.

"Only those who risk going too far will ever know how far they can go."

Anonymous

Scholarship Committee Report

Barry Shames, Shames Construction

The Committee has selected the 18 schools that will receive one \$1500 scholarship from the RCA this year. The schools are; Bowling Green, Penn State, Purdue, Cal Poly San Luis Obispo, Northern Arizona, Pratt, Roger Williams, Wentworth, Minnesota State Mankato, Michigan State, Nebraska, Texas A&M, Oklahoma, Clemson, Georgia Tech, University of Florida, Colorado State and The University of Washington. We are very proud to present these schools with our scholarship awards this year.

The web based Intern/Employment program is posted at our website and although we have not received a large amount of resumes or job postings, we feel this is a good addition to our association and encourage everyone to give it a try. I am sure we will have many resumes posted in the Spring, as the end of the school year approaches. If you need the passwords to the site, feel free to contact me at <u>bshames@shames.com</u>

835 East Lamar Blvd., Ste. #298

ADVISORY BOARD

Dick Brunetti (2002) FootStar Dave Gearing (2002) Gear Management **Thomas Horwitz (2002)** FRCH Design International James F. Rose (2003) Blockbuster Video Jane Rappleyea (2003) Linens 'N Things Larry Tureff (2003) Borders Group, Inc. Troy Butts (2004) The Disney Store, Inc. James Dobbs (2004) Autozone, Inc.,

Committees:

Membership - James Healy Phone 708-396-0440 Fax 708-396-0412 Email jhealy@healyconst.com

Safety - Frank Trainor Phone 617-770-0050 Fax 617-472-4734 Email frankt@combuild.com

Education - Michael Kolakowski Phone 860-284-7100 Fax 860-284-1176 Email mkolakowski@konover.com

Advertising - Gene Colley Phone 214-539-6771 Fax 214-355-1360 Email gene@royalseal.com

Trade Show/Annual Meeting Jim Healy Phone 708-396-0440 Fax 708-396-0412 Email jhealy@healyconst.com

Scholarship - Barry Shames Phone 925-606-3000 Fax 925-606-3003 Email bshames@shames.com

Web Site Administrator Barry Shames

Membership

There has been increased interest from new contractors applying for membership in the Retail Contractors Association. It is important that we continue to have steady growth with the increase of our membership and our presence in the retail community. New ideas from new members are a continued goal of the Retail Contractors

Tom Eckinger, Eckinger Construction Company

Association. We ask that any member knowing of an interested, qualified nonmember to please submit their names and phone numbers to Jim Healy at 708-396-0440 ext. 112 or e-mail at jhealy@healyconst.com so that we can contact them and continue our goal of being the best. I hope everyone had a happy holiday.

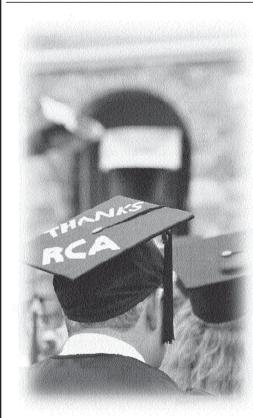
Trade Shows / Annual Meeting

James D. Healy, Healy Construction Services, Inc.

This year we will continue to have a booth at both the SPECS Conference on March 2-5, 2002 at the Wyndham Anatole in Dallas, TX and at Global-Shop March 16-18, 2002 at McCormick Place in Chicago, IL. Our annual meeting will be held in the same manner as last year. More information as to the date and time of our annual meeting will be forthcoming as we coordinate the RCA's agenda with the shows. If anyone has any special ideas or subjects to include at our annual meeting, please bring them to my attention so that we can possibly add them to our program.

Today's Youth ... Tomorrow's Construction Leaders.

Retail Contractors Association's Scholarship Program



The Scholarship provided by Retail Contractors Association helped this graduate afford the college of his choice and has landed him a good job with a great company.

Every year, RCA awards scholarships to America's top construction management students at universities throughout the United States. It's a great program that helps develop the business leaders of tomorrow.

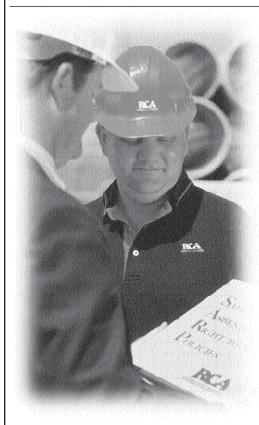
For information on or donating to the Retail Contractors Association Scholarship program, contact RCA's Scholarship Program Chairman at 800.847.5085.

If you're not a member of Retail Contractors Association, ask about joining. RCA is a national organization comprised of well-established, highly-qualified contractors committed to providing a solid foundation of ethics, competence and professionalism within the retail industry.

For information and details on RCA's scholarship program call our Scholarship Chairman at the number below, or visit our website.

My OSHA Job Site Meetings Are Now Quick and Productive

Retail Contractors Association's National Safety Program



The National Safety Program offered by Retail Contractors Association is one of the best in the business. It includes the most up-to-date and accurate OSHA rules and regulations that keep our safety record on track.

The program includes a comprehensive safety manual along with posters that help keep our employees thinking about safety.

RCA's National Safety Program is available to member companies. It's the easiest, most effective method I've found yet for maintaining OSHA standards, and this sure makes my OSHA job site meetings go much smoother.

If you're not a member of Retail Contractors Association, ask about joining, RCA is a national organization comprised of well-established, highly qualified contractors committed to providing a solid foundation of ethics, competence and professionalism within the retail industry. "There is no such thing in anyone's life as an unimportant day." Alexander Walcott

For dates and details, call our Saftey Chairman at the num ber below, or visit our website.

Advertising & Marketing Update

Gene Colley, Royal Seal Construction, Inc.

Can you believe that 2002 went by so fast and that now we have to adjust to saying 03?

As many of you have noticed, some of the trade magazines have allowed the RCA to submit articles to their publication from the membership. Recently an article ran regarding the Storm Water Pollution Plans that many of us have encountered recently. Another article ran concerning OSHA. If you have an interesting topic that you feel should be brought to the attention of the industry, please contact me, and I will help you get published. It is good publicity for you and for the RCA.

The RCA is continuing to run the seven part series discussing the seven

phases of the construction cycle in the *RETAIL CONSTRUCTION MAGAZINE*. We want to thank them again for that publishing partnership. In 2003, the RCA will be advertising in several different trade publications to continue to spread the word about the quality of RCA Contractors.

Also, thank you to those of you that responded to the survey from Strategic Marketing Solutions Inc. This survey will assist the RCA in defining and achieving it's industry goals. Your answers to the questions were very helpful and insightful.

Please feel free to contact me with your input and ideas for the Advertising Committee.

Correction

We apologize to John Bodary of Woods Construction, Inc. for inadvertentally leaving their names off the member list in the September 2002 issue of The Retail Contractor.

RCA MEMBERS

<u>Company</u>

All-Rite Construction Co., Inc. Allegheny Design Management, Inc. Amakor Inc. Bay Planning Company, Inc. Chance Construction Co. Citadel Design Construction, Inc. Coastland Construction, Inc. Commercial Contractors, Inc. Commercial Contractors, Incorporated Commonwealth Building, Inc. Construction One, Inc. Contractor Management Group R. E. Crawford Company David A. Nice Builders, Inc. DeJager Construction, Inc. Desco Professional Builders, Inc. Devcon Enterprises, Inc. **Eckinger Construction Company** EDC Elder-Jones, Inc. Epstein Contracting, Inc. Flynn Construction, Incorporated fpf Construction Corp. Fred Olivieri Construction Company Gledson Cashman Construction, Inc. Greenwood Construction Company Greg Construction Company Hambleton Group Companies, Inc. Hanlin-Rainaldi Construction Hardy Building Corporation Hays Construction Co., Inc. Healy Construction Services, Inc. S. Hecht & Sons, Inc. Herman/Stewart Const. & Dev., Inc. International Contractors, Inc. J. G. Construction John B. Sullivan Jr. Corp. of N.H., Inc. Jord Construction, LLC Kelly Wood Company Konover Construction Corp.

<u>Contact</u>

Leonard Zysman John S. Kuruc Steven Serbu Frank Amonte Jay Chance Richard A. Cashen Stan Robinson Art O'Strander **Michael Sturges** Frank Trainor Steven Moberger Thomas Speroni Tom Chunchick **Deborah Nice** Dan DeJager **Robert Anderson** Debbie Rae Tom Eckinger Adrien Jacob John S. Elder Robert Epstein Thomas O'Connor Felix Paz Dean L. Olivieri Michael Cashman Michael D. Stone Sean Pfent Celso Suarez Michael Hanlin Charles F. Hardy Roy Hays James D. Healy Scott Hecht **Raymond Herman** Bruce Bronge Jack Grothe Thomas Sullivan Kathryn Stenwall Casey Wood Michael Kolakowski

Phone State 973-340-3100 NJ 724-845-7336 PA DE 302-834-8664 781-331-4000 MA 409-787-2615 TΧ ΤX 214-342-8890 979-848-0965 TΧ 616-394-0722 MI CT 860-647-8446 617-770-0050 MA 614-235-0057 OH 310-343-3430 CA 724-274-5000 PA 757-566-3032 VA MI 616-530-0060 CT 860-870-7070 480-850-6900 ΑZ OH 330-453-2566 804-320-5555 VA 952-854-2854 MN 201-646-9646 NJ 412-243-2483 PA 631-420-8282 NY 330-494-1007 OH 909-944-6446 CA UT 801-576-0550 810-757-4000 MI 787-781-8186 PR 614-436-4204 OH VA 757-463-5666 303-794-5469 CO 708-396-0440 IL 215-925-6337 PA 301-731-5555 MD 630-834-8043 IL 909-993-9393 CA 603-647-1777 NH 203-877-6438 CT 806-379-9696 TΧ 860-284-7110 CT

RCA MEMBERS Continued from page 4

Company

Lakeview Construction, Inc. Lehto Construction, Inc. Management Resource Systems, Inc. Marco Contractors, Inc. Metropolitan Contracting Company Mid-Com Inc. Milric Construction Corp. Montgomery Development Corporation **MYCON** Ozark Mountain Interiors, Inc. Possell Construction, Inc. Price Woods, Inc. E. C. Provini Company, Inc. RCC Associates, Inc. Rectenwald Brothers Construction, Inc. Retail Construction Services, Inc. Richter + Ratner Contracting Corp. Rosewood Construction Group, Inc. Royal Seal Construction, Inc. Russco, Inc. Ryan Construction Schimenti Construction Company, Inc. Scorpio Construction, Inc. Shames Construction Shrader - Martinez Construction, Inc. Soltani Construction, Inc. Summit General Contractors TDS Construction, Inc. Tesco Construction, Inc. Tri-North Builders, Inc. **Tuscan Builders Corporation** U.S. Builders, Inc. U.S. Design & Construction Corp. Virtexco Corporation Weekes Construction, Inc. Westwood Contractors, Inc. Win and Associates, Inc. Winkel Construction, Inc. Woods Construction, Inc.

Contac

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Erica Gillis	724-741-0300	PA
Tim Swan	210-829-5542	ТΧ
Carmine Comitini	718-815-3375	NY
Frank E. Ricciardelli	732-919-3700	NJ
John W. Fugo	919-969-7301	NC
Charlie Myers	972-529-2444	ТΧ
Alvin Clifton	417-865-6656	MO
Wiley C. Possell	818-785-1151	CA
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Arthur A. Rectenwald	724-772-8282	PA
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Larry Prace	773-935-6727	IL
Gene Colley	972-539-6771	ТΧ
Matthew Pichette	508-674-5280	MA
Richard Shields	508-668-6788	MA
Matthew Schimenti	914-251-0001	NY
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Barry Shames	925-606-3000	CA
Ronald Martinez	928-282-7554	AZ
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Thomas L. LaFaver	713-953-9090	ΤX
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David Weekes	864-233-0061	SC
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Win Johnson	336-547-8912	NC
W. L. Winkel	352-860-0500	FL
John Bodary	810-296-9550	MI

Note from the editor: If you wish to comment concerning the contents or would like to submit an article, please contact Editor: Guy Thornberg 817-877-3800, ext. 135 • E-Mail: guyt@westwoodcontractors.com

MISSION STATEMENT

To encourage participation in educational opportunities and industry seminars that will increase our understanding of our clients' needs and increase our ability to support those needs.

To promote our members as professionals who are responsible, well-qualified, top-performers. To legitimize our industry and members. To promote the concept of value.

To provide our members with a forum for the appropriate exchange of information relative to retailers, landlords, superintendents, subcontractors, tradesmen and other factors that affect our business practices.

Secretary/Treasurer Report

Bob Benda, Westwood Contractors, Inc.

In my absence at the December board meeting held in Scottsdale during the Centerbuild Conference, Dean Olivieri and Tom Eckinger filled in for me, acting as secretary and giving the treasurer's reports respectively. Thanks to both, and all my fellow board members for their support and patience during my recent illness. I am back to a regular routine now and look forward to 'doing my part' going forward!

The following is a synopsis of the meeting and some key dates and activities coming up for all to note. Tom Eckinger reported that Win Johnson has agreed to fill the unexpired term of Mike Hanlin. Mike resigned from the board August 19th. We thank Mike for all he has done to grow RCA and welcome Win, who was RCA president in 2000, back to the board. Tom then gave the Treasurer's Report including all fund balances and activity since the prior meeting and the report was approved as submitted. He also presented a proposal from BC Basics, the accounting firm which handles the Association's tax returns to handle accounting services and reporting. It is felt that given the size of the Association's financial activity and fund balances, it is no longer appropriate to pass this duty from volunteer to volunteer each year and that there will be better consistency and security if these functions are handled by a third party accounting firm. The proposal was accepted and approved by the Board. Next a presentation was made to the Board by Roni Townson of Strategic Marketing Solutions of recent surveys of members, retailers and developers which she had conducted for RCA. Several new ideas for expanding member services, improving communications and marketing programs and raising the visibility of the Association and its individual members came out of the review of this data. Several initiatives are under way to explore these new opportunities. Jim Healy gave the membership report and Tom Eckinger gave reports for Safety and Scholarship/web site in the absence of those committee chairs. Gene Colley gave an update on marketing/advertising activities completed and underway and new Education committee chairman Mike Kolakowski reported on his plans for

offering superintendent and project management training for the coming year. Feel free to contact any of the committee chairs if you would like additional information or to volunteer for any area which interests you.

Nominations were then opened for candidates for the 3 board positions to be filled for next, 1 - 4 year, 1 - 3 year and 1-2 year terms. Nominees were Matthew Schimenti of Schimenti Construction, Mike Adams of Tuscan Builders, Matthew Pichette of Russco, John Fugo of Montgomery Development and Bill Winkel of Winkel Construction. These names will be put forth for a general membership vote and will take office at the beginning of the Association's new year. Nominations were then opened for officers for next year. Following nominations and a board vote, the officers for the 2003-2004 year will be President - Jim Healy, Healy Construction, Vice-President - Bob Benda, Westwood Contractors and Secreatary/Treasurer - Gene Colley, Royal Seal Construction. Finally there was discussion about the next board meeting being in Atlanta, April 26th, however conflicts have come up since the meeting and we are now planning to meet April 4^{th} or 5^{th} and a location has yet to be determined. A discussion of trade show participation was led by Jim Healy and Tom Eckinger. Your association continues to work hard at raising the visibility of its membership at these events and you are encouraged as an individual member to build on this exposure for your company by your personal presence. We can always use another pair of hands to hand out information to interested individuals and tell the story of RCA. We will, of course, be at SPECS held this year in Dallas in conjunction with our Annual Meeting and if you only go to one show a year this would be it! We will have a member reception cocktail party Friday, February 28th and a dinner following the meeting on Saturday. In addition, RCA will have booths at GlobalShop and at the new Retail Expo. Contact Jim or I if you need more information on any of these events. Hope everyone's year is starting off with a bang and look forward to seeing you all in Dallas during SPECS... Ya'll come now, ya hear!

RCA Scholarship Recipients for 2002

RCA appreciates the high standards of these learning institutions and students. We are proud to have contributed to the education process and look forward to the contributions these students will make in the retail construction industry.

Bowling Green State University • Nicholas Paul Nemire •

California State Polytechnic University/Pomona • Andrew J. Thompson •

California State Polytechnic University/SLO • Joshua Price •

> Clemson University • Laurie Hall •

Georgia Institute of Technology • Lindsay Whitehead •

Minnesota State University/Mankato • Jason Gabrick •

Michigan State University • Alexander M. Babcock •

Northern Arizona University • Wayne Nez •

> Pennsylvania State • Gina M. Russell •

Pratt InstituteSteve Trilivas •

Purdue University
• Jeremy Alan Scheitlin •

Roger Williams University • Travis Varney •

Texas A&M University • Scott Clark •

University of Florida • Scott Remer •

University of Nebraska • Miranda Mueller •

University of Oklahoma • Derek Robbins •

Wentworth Institute of Technology • Micah Shook •

"A smile is contagious; be a carrier."

UPCOMING EVENTS SPECS 2003 • March 2-5, 2003 • Dallas, TX PRSM 2003 • April 13-15, 2003 • Las Vegas, NV GlobalShop • April 18-20, 2003 • Chicago, IL Retail Construction EXPO • April 23-25, 2003 • Atlanta, GA ICSC Spring Convention • May 18-21, 2003 • Las Vegas, NV

CODE OF ETHICS

The construction profession relies upon a system of technical competence, management excellence and fair dealing to serve the public with safety, efficiency, and economy. Each member of the association is committed to the following STANDARDS OF PROFESSIONAL CONDUCT:

1. A member shall maintain full regard to the public interest in fulfilling his or her professional responsibilities.

2. A member shall not engage in any deceptive practice, or in any practice that creates an unfair advantage for the member or another.

3. A member shall not maliciously or recklessly injure, or attempt to injure the professional reputation of others.

4. A member shall insure that when providing a service that includes advice, such advice shall be fair and unbiased.

5. A member shall not divulge to any person, firm, or company, information of a confidential nature acquired during the course of professional activities.

6. A member shall carry out his or her responsibilities in accordance with current professional practice.

7. A member shall keep informed of new concepts and developments in the construction process appropriate to the type and level of his or her responsibilities.

Adopted by permission from the American Institute of Constructors. April 1999 Revision

RCA Safety Program

I would like to start out by wishing everyone a happy and successful New Year. As the year 2002 comes to an end, so does the yearly sales figure for our safety program. In 2001, our sales totaled \$4840. In 2002, sales dropped considerably to \$2017, which is over a 50% decrease. In this case, bad is good. I feel this trend is due to our new CD program, more companies are making their own manuals. With the anticipation of up coming sales, we have depleted our inventory to a safe level of 100 manuals. We have also redesigned the RCA yellow binder, we elected to keep the same icon colors, but, with new safety phrases. Our price structure remains the same, see the order form for information.

In these times, where insurance companies are demanding and reviewing safety programs, our program seems to be weathering the storm. Any feed-back would be helpful. Please E-mail any comments to frankt@combuild.com.

Frank Trainor, Commonwealth Building, Inc.

NEW E-MAIL ORDER PROCESS FOR SAFETY PUBLICATIONS

- E-Mail your order to ashea@combuild.com
- The complete order will be calculated (including shipping) and the total cost will be e-mailed back to you.
- A check for that amount should be made payable to the **R.C.A.**
- All materials will be sent out upon receipt of the check.
- Manuals Still only \$25.00 each
- Posters A surprising \$5.00 each
- No E-Mail call Addy at 617-770-0050

SEND CHECK TO: RCA

C/O COMMONWEALTH BUILDING, INC. 265 WILLARD ST., QUINCY, MA 02169 For any information regarding the Safety Progra

For any information regarding the Safety Program, please e-mail : Frank Trainor or Addy Shea at frankt@combuild.com or ashea@combuild.com



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